### **Terms of Service**

**Effective Date:** 9/23/2025

Welcome to **Roark Orthodontics**. By accessing or using our website, scheduling appointments, or communicating with us via digital platforms (including SMS), you agree to the following Terms of Service. Please read them carefully.

### 1. Acceptance of Terms

By using our services or accessing our website at **www.roarkortho.com**, you agree to comply with and be bound by these Terms of Service and all applicable laws and regulations. If you do not agree, please do not use our site or services.

#### 2. Services Provided

Roark Orthodontics provides orthodontic services including consultations, treatment plans, and patient education. This website is for informational and scheduling purposes only and does not constitute medical advice.

For personalized care, please contact our office directly or schedule an in-person consultation.

## 3. Appointment Scheduling and Communications

When you schedule an appointment through our website or provide your contact information, you consent to receive communications from us, which may include appointment reminders, updates, and important notices via email, phone, or SMS.

#### **Text Messaging:**

By opting in to receive text messages, you agree to receive appointment reminders, updates, and other communications.

- **Consent:** Mobile information will not be shared with third parties for marketing purposes.
- Opt-out: If you wish to stop receiving text messages, you can reply STOP at any time.

Standard message and data rates may apply based on your carrier.

#### 4. User Conduct

You agree not to:

- Use the website for any unlawful purpose
- Attempt to gain unauthorized access to any portion of the website or related systems
- Post or transmit any harmful, threatening, or inappropriate material

We reserve the right to restrict access to users who violate these terms.

### 5. Intellectual Property

All content on this website—including text, graphics, logos, images, and design—is the property of **Roark Orthodontics** and is protected by copyright, trademark, and other intellectual property laws.

You may not reproduce, distribute, or use any content without written permission.

#### 6. Disclaimer

The information on this website is provided for general informational purposes only and does not constitute professional medical advice, diagnosis, or treatment. Always seek the advice of a licensed healthcare provider with any questions you may have regarding a medical condition.

## 7. Limitation of Liability

Roark Orthodontics is not liable for any damages arising out of your use of or inability to use this website. This includes but is not limited to direct, indirect, incidental, or consequential damages.

# 8. Third-Party Links

Our website may contain links to third-party websites for your convenience. We are not responsible for the content or privacy practices of those sites.

## 9. Changes to Terms

We may update these Terms of Service from time to time. Changes will be posted on this page, and your continued use of the website indicates acceptance of the updated terms.

#### 10. Contact Information

If you have any questions about these Terms of Service, please contact us:

### **Roark Orthodontics**

www.roarkortho.com

Email: info@roarkortho.com

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